**SPINNEY BROOK AND WOODFORD MEDICAL CENTRE**

**Patient Participation Group Meeting**

Minutes for 15th September 2014

Chairperson: PK

Attendees: PK, PKn, AF, IH, JC, IS, AFC. Apologies: SH, BN

*Matters Arising*: Still waiting for an information board in reception.

A new Doctor is being interviewed on 19th September 2014 but does not want to work as many hours as are being requested.

Dr Onakoya is now back in the practice as a locum.

The meeting in Raunds with representatives from The Cottons and Harborough Fields PPG was quite useful, their issues are much the same as ours; DNA’s etc. These are still approximately 200 per quarter here at Spinney Brook. There is a Locality meeting in the near future where some of these issues will hopefully be discussed.

Diabetic appointments are made with trained nurses and there is a Podiatry Clinic in the area for Diabetics but no longer are these or Chiropody Clinics available at the Practice.

Flu Clinics commence here on 4th October, 08.30 – 10.30 hrs. These are for over 65’s and vulnerable patients. Others can obtain vaccine at Pharmacies for a small cost.

A newsletter is being planned for the surgery, with copies to go to the library. This will be quarterly and printed ‘in house’ to save on costs.

Campaign items to be looked into:

Flu jabs; non-attendance cost to the surgery

 Cost of unused prescriptions/unused follow up appointments

 Cost of the number of Physio referrals etc.

Reports do come to the Surgery regarding ‘Out of Hours’ calls.

NHS patient survey rated Spinney Brook Practice at 1908 out of 7986. That is good. We were ranked highest in this locality. New initiatives to be launched, 1. Would you recommend this practice to your friends or family? 2. Register with a practice where you like – e.g. workplace?

Date of next meeting – November 17th at 18.00 hrs